

Return/Exchange Form

Return Policy:

If for any reason you are not satisfied with your order, you may return the merchandise within 90 days from the date of purchase. We can only refund or exchange merchandise that is current and in saleable condition.

Returns/Exchanges

A returned item must be included in the original packaging in which it was shipped, and with all accessories included, along with the completed return/exchange form. Once accepted, via mail or in-store, the purchaser will receive an email confirmation, including a coupon for the amount of the refund to use as store credit (not including memberships or tours).

Damaged Merchandise

If merchandise is damaged or defective at the time of delivery or the incorrect item was sent, return the item as if it were a refund/exchange. Complete the refund/exchange form and include the reason for returning the merchandise.

*Receipts must accompany all returns or exchanges

*Shipping and handling charges cannot be refunded

Ship Returns to:

Mission Inn Museum
 ATTN: Returns
 3696 Main St.
 Riverside, Ca 92501

Return Codes:

- A. Wrong item shipped
- B. Defective/Damaged
- C. Changed Mind
- D. Other

Credit Card Billing Address:

Receipt # _____
 Name _____
 Address _____
 City _____
 State _____ Zip Code _____
 Phone # _____
 Email _____

Shipping Address, if different:

Name _____
 Address _____
 City _____
 State _____ Zip Code _____
 Phone # _____

Return Code	Item #	Description	Store Credit or Exchange
			SC / E
			SC / E

*If exchange is selected, contact the Mission Inn Museum to identify and confirm which merchandise will be exchanged and shipped to the shipping address listed above.